

# Solutions for Mobile Workers





If you depend on your people to make real-time decisions, they need to be reachable when they're on the move - whether it's across the globe or across the hall.

# Where you do business shouldn't affect how you do business

Can a mobile solution give me the same productivity as at my desk?

## **Wherever your business takes you.**

Productivity depends on knowledgeable, agile decision-making and reducing inefficiencies. Mitel® Solutions for Mobile Workers empower your business by freeing your people from location constraints.

Imagine being able to move from your home office to your car, an airport or a hotel while being able to draw on the same knowledge-sharing tools you have at the office. Or moving freely from place to place in your daily work, attending a presentation or conference call while remaining accessible to your colleagues and clients.

Can feature-rich technology actually simplify the way I work?

## **Instantly communicate.**

Too often, the complexities of new communications technologies present a bigger barrier than the problems they're meant to solve: a tangle of more wires, more phone numbers to remember, and more buttons to push.

At Mitel, we take our lead from the way people naturally work and let technology do the footwork of getting people in touch.

With an intuitive web interface and a single number that moves with you from desk to desk or office to office, you'll be able to offer better service to your clients and help your peers make better decisions.

Communications solutions that move with you from moment to moment ensure that you're in touch with the latest decisions and can react instantly.

Can a mobility solution keep pace with my changing business?

## **That's our commitment.**

Mitel Solutions for Mobile Workers are flexible enough to meet the varying needs of dynamic organizations, whether you're using a shared phone on a factory or hospital floor, commuting between offices, managing a sales team in the field, or running a multinational office.

True flexibility means you shouldn't have to change your business to fit the technology that supports it—and you shouldn't be locked into your current business model.

With Mitel Solutions, you're free to change, and free to grow, wherever your business takes you.



# Powerful mobility

## communications solutions

### We take our cue from you

If you've built your reputation on customer service, and pride yourself on attracting and retaining key customers, then you need to stay in touch even when you're not in the office.

Mitel Solutions for Mobile Workers help maintain the professional relationships that have grown with your business, at a time when more people are working in more than one place. Your colleagues and clients depend on you for what you know and what you can do, and a busy signal or a series of voice mail exchanges can be frustrating—even to your most loyal customers.

By adopting a comprehensive, secure and fully featured mobility solution, you're able to provide consistent service to all your contacts, no matter where you are.

# Keep the same number all the time - everywhere

## Work at Home

Avoid the morning rush or inclement weather: Seamlessly redirect calls made to your office extension to your home, and plug in a laptop to easily access the same resources that you have at the office.

## Drive to the Office

Keep your hands on the wheel: Have your email read to you, or call your colleagues and clients just by speaking their name. Then move from car to office without having to drop the call.

## Move from Desk to Desk

Work next to people you need: Switch to another desk by entering a single PIN wherever you go, whether it's to the fax machine or to get a coffee, simply flip your number to a wireless phone.

## Attend a Meeting

Set your priorities: Route high-profile calls to your wireless phone, switch to a conference call in the airport, on the street, in a car, your office, boardroom or at home—there are no barriers to communication.

## Travel Abroad

Take it with you: Connect your laptop to any high-speed Internet connection and use the softphone for voice, collaboration and instant communication—enjoy the same benefits as being in the office.

Via a simple web interface,  
colleagues can see your availability.

# Technology that Fits Your Business

More than ever, organizations are realizing that their mobile workforce holds the knowledge that is needed at critical moments to make decisions instantly. At the same time, these workers are constantly moving—from desk to desk, office to office or around the world.

What's more, the increasing pace of business in all sectors means that your key people have to be accessible at the right time, with the right information tools. Being out of contact can mean missing an important call and reading about the competition in the papers the next day.

Connectivity drives smart business today, both globally and locally—and Mitel Solutions for Mobile Workers match the scale of your operations:

- **Personal solutions**—With a single number, you can switch desks or move through an office environment whenever you need, without ever losing contact—or having people wonder how to reach you.
- **Campus solutions**—Drive productivity beyond the confines of a single location by enabling in-building wireless and mobile phone connectivity to any office computer, or a home computer for easy teleworking.
- **Enterprise solutions**—Across the entire organization, flexible video and audio conferencing, scheduling tools and data sharing can be activated from anywhere, anytime to promote faster collaboration and decision-making, improved teamwork, information sharing and information control.



# Untangle your Business Potential

A growing number of today's workers work from home, many more work in their cars, on vacation, while travelling, outdoors, or at a client's place of business. Clearly, the workforce is on the move. Yet, most organizations struggle to harness the full potential of their workforce, because of the many practical limitations.

At Mitel, we see mobile workers as go-getters who know the real price of a missed call: unnecessary travel, changing plans, lost opportunities. So our Solutions for Mobile Workers work the way these leaders do, uniting increased performance and cost-savings in a single package.

- **Cost savings**—Mitel Solutions for Mobile Workers drastically reduces your monthly cellular charges delivering real-time return on investment savings. Furthermore, your mobile workers can use any cell phone, providing flexibility and investment protection from the outset.
- **Business efficiencies**—the Mitel Teleworker Solution lets you use a single phone number and a single mail box to multiple devices, i.e. desk phone and cell phone. Moreover, our solution allows people to work from home while still being able to access the same

features they get when at their desk. And with a web-based application that breaks down costs and savings per caller, not only will your business save money, you'll also know how much.

- **Increased performance**—a mobile worker is already going the extra mile; why not make the most of that commitment? Mitel Solutions for Mobile Workers help to optimize organizational resources and intellectual capital by giving your people better access to the knowledge and information they need, helping them to retain the skills they have learned, and giving them the freedom they need to balance work and life outside the office.

Today's workforce is on the move, and with Mitel Solutions for Mobile Workers, their potential is endless.

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